

Customer Access & Performance

East North East Area Management Team
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INNER EAST COMMUNITY CENTRE WORKING GROUP

Thursday 27th June 2013, Reginald Centre

In Attendance: Councillor Hyde (Chair), Cllr Khan (BRH), Trudie Canavan (Strategy & Commissioning), Sarah May & Clare Wiggins (ENE Area Support Team),

1.0	Introductions and apologies
	Councillor Hyde welcomed everyone to the meeting.
	Apologies were received from Cllr Maqsood and Cllr Morgan.
2.0	Minutes of the last meeting and matters arising
2.1	Minutes of the meeting held on 7 th March were agreed as an accurate record.
2.2	 Funding has been secured for installation of wifi at Richmond Hill Community Centre through the Connecting Cities programme. SM has chased Peter Harding on this and is still awaiting a response re the wi-fi installation date. All other IT issues at Richmond Hill CC have been resolved. CW to develop a business case for installation of IT at Henry Barran, Kentmere and DFWCC.
2.3	The Lincoln Green IT suite is currently operating 4 days per week and will shortly be increased to 5 days.
3.0	City-wide review
3.1	The city-wide review has in effect been subsumed within the Asset Review, as part of the Citizens @ Leeds programme. Cllr Hyde's budget group is supportive of the proposals and a report is due back in September. However, TC confirmed that the Dennis Healey CC would be coming across to the Area Committee imminently. A report would have to go through Children's Services and to AMB before Area Committee.
3.2	Lettings is still an issue and work needs to be undertaken to make the system work more effectively in ENE and ensure a better customer experience. This will be a continued focus for this group.
3.3	A brief discussion took place around the new outreach advice hubs, within the 'Citizens @ Leeds' model.
4.0	Updates on priority centres: Alston Lane, Lincoln Green, Nowell Mount
4.1	Alston Lane Cllr Hyde expressed his dissatisfaction with process of putting Alston Lane forward as part of the HCA bid. The group agreed that they were not able to support conversion to unsupported 1 bed flats within that specific area of Seacroft as these had been proven to be unsuccessful. CW to ask officers to liaise with HCA to explore if any other options available.
	It was agreed that some initial consultation could be undertaken with user groups

	and wider consultation with CLT etc. There would also need to be some initial discussions with user groups around future rental charges.
4.2	Nowell Mount Discussions focused on Nowell Mount. Cllr Khan confirmed that BRH ward Members were broadly supportive of the plans to close Nowell Mount Community Centre. This would be considered at the next ward Member meeting and then proceed to September Area Committee. The site is designated within the UDP as 'community use' and this may need to be reviewed.
4.3	Lincoln Green The meeting was advised that there was an issue with the centre not being opened up for Cllr surgeries. Cllr Ingham taking this up with Les Reid.
5.0	Updates on other community centres
5.1	Joanne Buck (JB) is progressing discussions with ENEHL to look at IT provision in Henry Barren and Dame Fanny Waterman Community Centre. This is through ENEHL's digital inclusion project and will hopefully result in no charge to the Area Committee. Sharon Hughes is also looking at this through the Welfare Reform Project Team. JB has also asked ENEHL to consider Kentmere as part of this project.
5.2	Discussions are on-going to develop alternative management models for Kentmere and Henry Barren.
6.0	Date of next meeting – to be confirmed

5.3	<u>Dame Fanny Waterman Community Centre</u> TC agreed to convey a message to Lettings stating that all lettings should be free for 12 months, as agreed at Area Committee.
5.4	Kentmere & Henry Barran Colleagues from the Area Support Team and Strategy & Commissioning have been working with North Seacroft Good Neighbours and Gipton Together to develop effective and sustainable future management models for these centres.
6.0	AOB
6.1	TC raised the issue of a potential transfer of the Shantona Women's Centre to Children's Services. The group confirmed that this seemed a sensible option and they supported it.
7.0	Date and time of next meeting
	Thursday 2 nd May 2013 at The Reginald Centre